



November 25, 2002

Dear RadiSys Multibus Customer

Effective November 7<sup>th</sup>, 2002 RadiSys sold the Multibus manufacturing and service rights to US Technologies (UST) of Fair Lawn, NJ. RadiSys has completed the product transfer and no longer has the capability to service Multibus boards. RadiSys will refer all Multibus product inquiries to US Technologies for service, technical support and manufacturing services.

US Technologies was selected based upon their engineering, manufacturing service and business strengths. UST's desire to provide excellent customer service to current RadiSys customers was a big contributing factor in our selection process. They have been servicing Multibus products since 1989. Many major Multibus customers are already familiar with their Quality, Test and Repair Services. UST's experience in repairing and servicing major brands of power supplies, printed circuit boards, amplifiers, motor controller, subassemblies and drives are additional benefits than may be of interest to you.

In addition to service and repair, US Technologies stocks spare Multibus I and II Boards and will also be manufacturing new Multibus I and II boards.

UST looks forward to your company's inquiries. You can find more about UST by visiting the UST website [www.usttechnologies.com](http://www.usttechnologies.com) or by calling:

Telephone: (800) 234-0862 or (201) 475-8700

Fax: (201) 475-8710

Address: 1701 Pollitt Drive, Fair Lawn NJ 07410

E-mail: [info@usttechnologies.com](mailto:info@usttechnologies.com)

UST has made an investment in your future support needs. Please contact US Technologies for your Multibus service and spare requirements. They are ready to help you with your legacy Multibus product needs.

If you have any questions, please contact Jack Losh at US Technologies Sales. Phone: 201-475-8700, Ext. 216.

RadiSys looks forward to servicing your non-Multibus service and repair needs.

Sincerely

RadiSys Corporation